

BACKGROUND

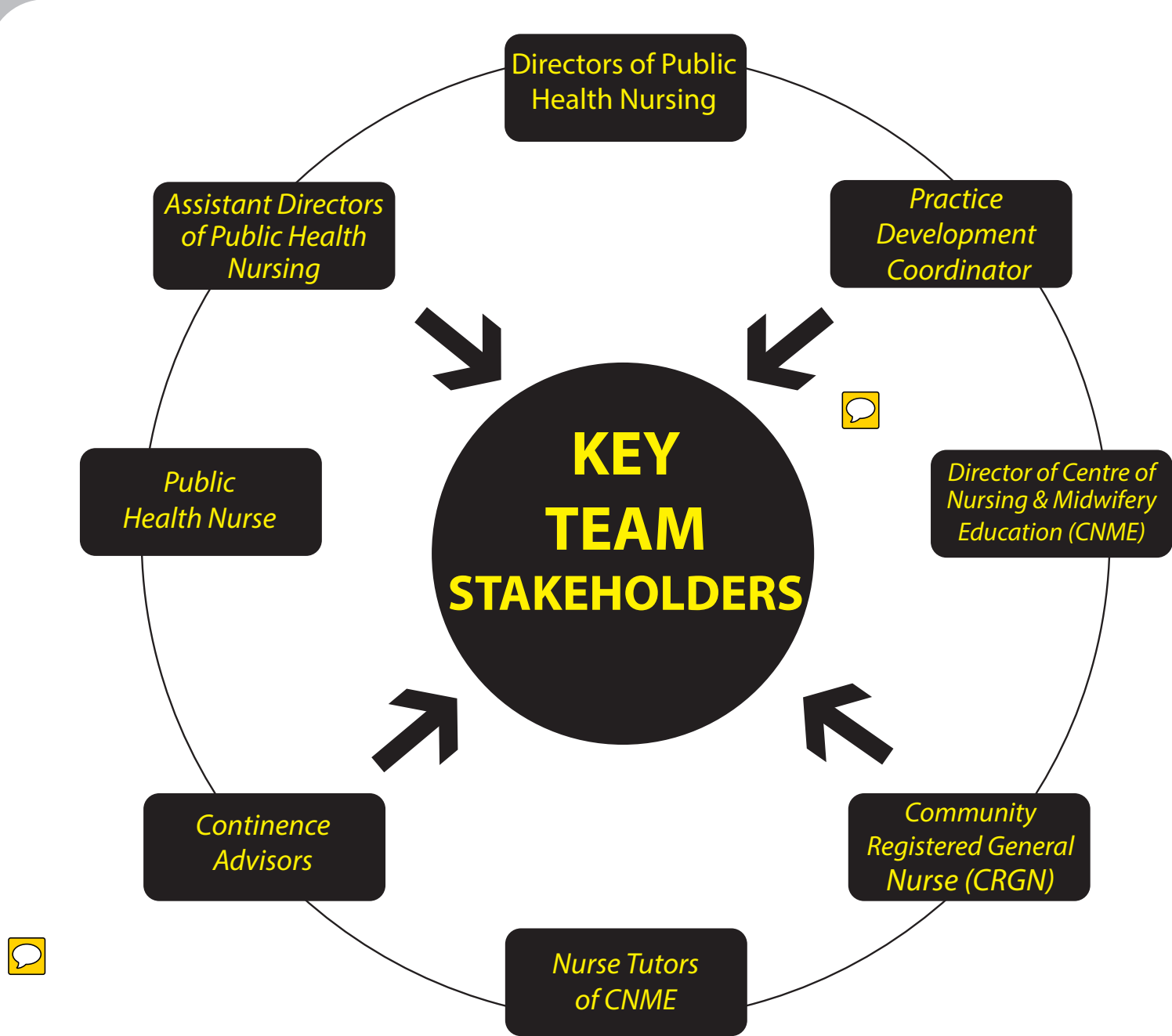
Quality care metrics carried out in PHN services identified the need for review of existing PPGs and updating of PPGs currently in place. In addition, there was a requirement to standardise practice across the region and in line with best practice. The methods of care planning used in the Public Health Nursing service previous to this were found to be inconsistent, not evidence based, time consuming to complete. There was also a requirement for greater communication pathways across services as patients moved between acute and community services.

AIM

Suite of updated PPGs to include nationally available resources and tool available to all staff in PHN Dept, CHW.
Improve the quality of care delivered to patients through implementation of standardised evidence based care plans which are client specific and promote the delivery of more effective care.

PROGRESS

- A working group was established by the PHN Dept Practice Development Coordinator with key stakeholders in ADPHNs and PHNs.
- The following initiatives were identified by the working group for further development and implementation:
- Review of the catheter passport in use in Roscommon Continence Services with a view to progress to a more comprehensive patient held catheter passport.
- A patient information leaflet – Caring for your Catheter in the Community
- A suite of standardised evidence- based individualised care plans for adults in the community which include;
- 1. Catheter Management
- 2. Blocked catheter Management
- 3. Promoting bowel continence and managing incontinence.
- 4. Promoting urinary continence and managing incontinence
- Following development of the care plans, a hybrid programme (7 CEUs Category 1 programme) with both online and a classroom based workshop and education event was developed in conjunction with the CNME. Completion of the HSEland programme “The National Adult Continence Education Programme” was a pre-requisite for attending the standardised care planning workshop and education event. The event was delivered to almost 300 nurses across the region. The standardised care plans were shared with PHN National Standardised Clinical Care Plans Development group for implementation nationally nursing into the future.



OUTCOME

Quality care metrics providing evidence that the quality of care delivered meets standard required.
Improved communication among health professions in management of catheter changes through use of the catheter passport.

IMPLEMENTATION PHASE

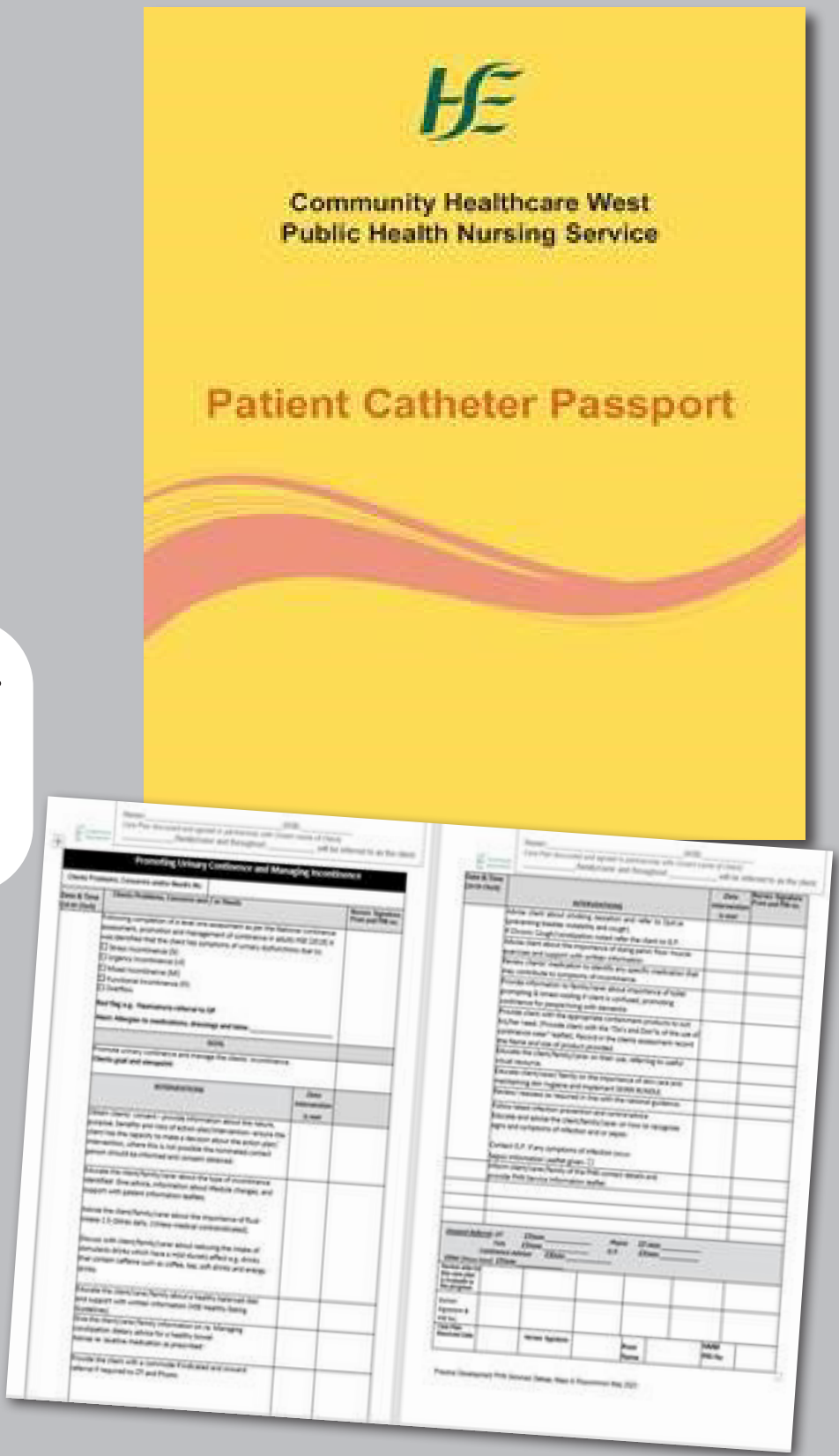
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| Ten standardised evidence based clinical care plans for specific nursing problems | 3. Altered Nutritional Status | 7. Blocked Urinary Catheter. |
| 1. Falls Risk | 4. Promoting Bowel Continence and Managing Incontinence. | 8. At Risk of Pressure Ulcer. |
| 2. Pain Management | 5. Promoting Urinary Continence and Managing Incontinence. | 9. Pressure Ulcer |
| | 6. Catheter Management. | 10. Wound Management. |

Compliance with the mandatory PPPG’s available on the policy portal as follow; (See List to the right...)

A bespoke education and training programme was delivered for the rollout of standardised care plans. This was a hybrid programme with both online and classroom based education. HSEland Modules pre-requisite to enrol onto the face-to-face training below:

1. Community Nursing Record (1Hour)
2. Care planning for older person (45 Minutes)
3. MUST training (45 Minutes)
4. National Adult Continence Education Programme (7 hours)
5. Fundamentals of frailty (4 hours split into 8 x 30-minute modules)
6. Fundamentals of Care: Pressure Ulcers (20 minutes)

- HSE National Consent Policy (National)
- HSE National Wound Management Guidelines 2018
- Guideline on Pressure Ulcer Assessment, Prevention and Management (Regional)
- National Community Operations Guideline for the assessment, promotion & management of continence in adults by registered nurses 2019 (National)
- National HSE Community Operations Guideline for the promotion of continence care & provision of containment products to children and young people 2018 (National)
- Clinical Guideline on the Management of Monosymptomatic Enuresis in Ireland 2016 (National)
- Ordering of Containment products not on Core HSE National List (Regional) 2023
- Guideline on the Appropriate Use of Catheter Maintenance Solutions 2019 (Regional)
- Guideline on Management of Catheter Care in the Community (Regional)
- Completion of the Medicines Request and Administration Record for Public Health Nursing Services (National)
- Community Infection Prevention and Control Manual (2022) (National)
- Hand Hygiene (Regional)
- Waste Management (Regional)



Scan the QR code for Patient Information Leaflet.

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REFERENCES

Pye, V. (2020) Primary Care Metrics review 2019.
HIQA (2012)
NMBI (2015)
The National Public Health Nursing Website
<https://www.hse.ie/phn/>
Public Health Nursing Policy Portal CHO2
<https://pmapmapsweb02.healthirl.net/CHO2PHNPolicyPortal/>

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